

Job title:	Seasonal River Hand	Position type: <i>(E.G. full-time, part-time, permanent, seasonal)</i>	Full time Seasonal
Department:	River	Hybrid working?	NO
Location:	Bucklers Hard Yacht Harbour Beaulieu River	Driving licence required?Yes.....
Salary range:	£13.00 per Hour	Start date:	July 2026
Study package avail.?	N/A	Date posted:	
Travel required?	No	Application cut-off date:	26/06/2026
Reporting lines:			
Reporting to Deputy Harbour Master			
Purpose of the role:			
To perform a range of duties in order to assist and ensure the smooth operation of the Beaulieu River including the Marina at Buckler's Hard in a safe and efficient manner.			
Qualifications		Assessment approach	
Powerboat RYA Level 2 VHF License		Essential	Shortlisting
GCSEs English and Maths		Essential	Shortlisting
First Aid		Desirable	Shortlisting
Experience		Assessment approach	
Knowledge of boats, line handling and use of knots		Essential	Shortlisting
Experience of River Health and Safety Management procedures		Essential	Shortlisting
Handling monies, including cashing up a till		Essential	Shortlisting
Understanding of Tidal Information		Essential	Shortlisting
Skills		Assessment approach	
Excellent Customer Service		Essential	Shortlisting / Interview
Clear communicator – written and verbal		Essential	Interview
Attributes		Assessment approach	
Team Player		Essential	Interview
Manages time efficiently		Essential	Interview
A good problem solver		Essential	Interview

Job description

ROLE AND RESPONSIBILITIES

- To ensure high standards of service to Berth Holders, Mooring Holders and Visitors is maintained.
- To ensure that Beaulieu River Health & Safety procedures are complied with by both customers and personally as a River Hand.
- To collect Harbour dues from visitors to both the Marina and the River.
- To ensure money collected is cashed up and balanced at the end of each working day.
- To assist with the safe mooring of customers, taking lines etc.
- To serve fuel as required from the fuel pontoon.
- To ensure working boats are regularly cleaned and fueled.
- To undertake maintenance work as directed by the Deputy Harbour Master.
- To undertake regular inspections of slipway, car parks, skip compound, and toilets.
- To answer phone enquiries concerning bookings for visitors and tidal information.
- To undertake any other reasonable task as requested.
- To work a shift pattern that will include weekends and may include the occasional evening.
- To assist customers when on desk enquiries.
- To undertake any other duties as requested by the Deputy Harbour Master and Harbour Master

Line Manager Approval:	Wendy Stowe	Date:	09/06/2026
HR Approval:	Hazel Fenn	Date:	16/06/2026