typical charge point colour code

Some charge points display various colours to indicate your current charging status.

AVAILABLE

connector available

PREPARING/FINISHING

charge preparing

charge ending/ended but is still connected to the vehicle

ERROR / OUT OF USE

an error has occurred or charge point is out of use

Plug-n-go
ELECTRIC VEHICLE CHARGING

need help charging?

call us on
0330 232 1111

info@plug-n-go

www.plug-n-go.com

follow us on

Plug-n-go
ELECTRIC VEHICLE CHARGING

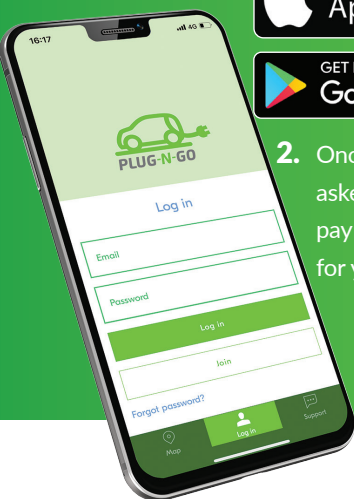**RECHARGING YOUR ELECTRIC VEHICLE WITH OUR NETWORK COULDN'T BE EASIER!**

CONVENIENT, SAFE & EASY!

1 download the Plug-N-Go app

1. Open the App Store or Google Play on your phone and search 'Plug-N-Go'.

Download on the App Store

GET IT ON Google Play

2. Once downloaded, you will be asked to register and input your payment details in order to pay for your charges.
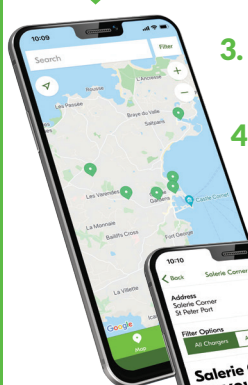
2 plug into a charge point

Using your cable plug into your car first and then the charge point.

3 start charging by APP

1. Select the charge point using the map feature on the Plug-N-Go app (screen A).

2. Tap the green location marker then tap start charging this will take you to screen B*.

3. The green boxes show available sockets, their type and price to charge.

4. Simply tap on the socket you are using to begin charging, the app will turn blue indicating that charging has started.

5. End the charge using the app.

screen A

screen B
* Blue indicates that the point is in use.

REQUEST A PLUG-N-GO CHARGING FOB for easier charging

Go to the profile section of the app, tap 'charging keys' and then 'order new charging key'. This will be posted to you.

4 start charging by FOB

Once fob has arrived you can start and end your charge by tapping it against the charge point, without the need to use the app.